

eurobase

# synergy<sup>2</sup> Reinsurance

Embrace The Rise Of Digitisation  
And Deliver Operational Excellence

100%

Referenceable  
Customer Base

30+

Years Supporting  
Reinsurers

100%

Successful  
Implementations

# Empowering Your Decisions In The New Digital Age

Reinsurers face the challenges of achieving operational efficiency and growth in the face of regulatory change and economic uncertainty. Synergy2 is Eurobase's market-leading reinsurance platform, delivering modern technology and automated processes to allow our customers to focus on their business goals. Synergy2 embraces emerging technologies in an ecosystem that delivers performance, agility and efficiency in a single end-to-end platform.



## Outperform The Competition

Built on modern and scalable technology, Synergy2 offers 24/7 reliability, real-time analytics and approval performance. A single view of the truth is shared between roles allowing actions and decisions to be taken.



## Make Better Decisions

Synergy2 captures detailed information, whether via digital messaging, documentation, or directly captured, which, coupled with real-time data analytics, enables informed decision making.



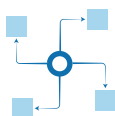
## Manage Risk

Information is shared with Synergy2, different roles can collaborate to understand and mitigate risks. Insight is gained from easy-to-use and fully configurable reports and real-time dashboards, highlighting key performance indicators to help react to market changes.



## Digitise Your Operations

Synergy2 is leading the market in digital messaging and emerging technologies. Artificial Intelligence and Machine Learning are harnessed to add value while Ruschlikon and ACORD messages are seamlessly integrated into the Synergy2 workflow.



## Automate Your Processes

Delivering a straight-through-processing experience and removing unnecessary delay means Synergy2 can minimise friction for underwriters and claims managers while maintaining world-class governance and compliance.



## Realise Cost Efficiencies

Through a reduction in re-keying, support for ACORD messages, and comprehensive interfaces, Synergy2 minimises low-value work and enables teams to focus on their priorities, streamline operations and share data with the value-chain.

# A Powerful Reinsurance Solution To Collect, Contextualise & Analyse Your Data

Synergy2 is a modern, digital, end-to-end platform that supports the complexities of reinsurance, specialty lines, and London Market operations. The system benefits from being a release-based platform with the ability to be configured to meet each organisation's requirements.

Synergy2 implements the digitalisation of data with the ability to consume policy, claims, accounting data from ACORD messaging, web services, bordereaux and file-based sources. Other enterprise products including pricing & rating platforms, catastrophe modelling, and actuarial reserving systems are integrated through extensive API support.

Sources of information are validated and shared with underwriting, claims, and retrocession via a sophisticated workflow. Synergy2's fully integrated document management and customer relationship management (CRM) systems support the policy lifecycle, which is underpinned with a detailed multi-currency technical accounting module. Synergy2 drives a direct relationship between the information held throughout the system including all financial transactions. As a result, Synergy2 delivers processing efficiency and data with integrity into its comprehensive analytics and management reporting modules.

Synergy2 is built on a cloud-ready, modern, Microsoft platform that presents a clear and easy-to-use web front-end, supported by global hosting solutions and managed services where required. Our scalable infrastructure allows our customers to grow internationally and still share a single source of the truth.



UNDERWRITING	CLAIMS	REINSURANCE	ACCOUNTING	ANALYTICS
Treaty & Facultative	First Notification of Loss	Treaty & Facultative	Technical Accounting Automation	Real-Time
Submission Quote & Bind	Full Movement History	Proportional & Non-Proportional	Credit Control	Data Mining
Workflow	Multi-Currency	Automated Recoverables	Financial Rules Engine	Reporting
Sections & Programmes	Subrogation	ILS	Compliance & Reporting	Customisable

# A Digital Hub Embracing The Future

The data connector framework for Synergy2 allows the platform to incorporate best-of-breed technology partners to deliver a futureproof ecosystem.

**IOT** = Internet of Things

**NLP** = Natural Language Processing

**ICR** = Intelligent Character Recognition

**OCR** = Optical Character Recognition

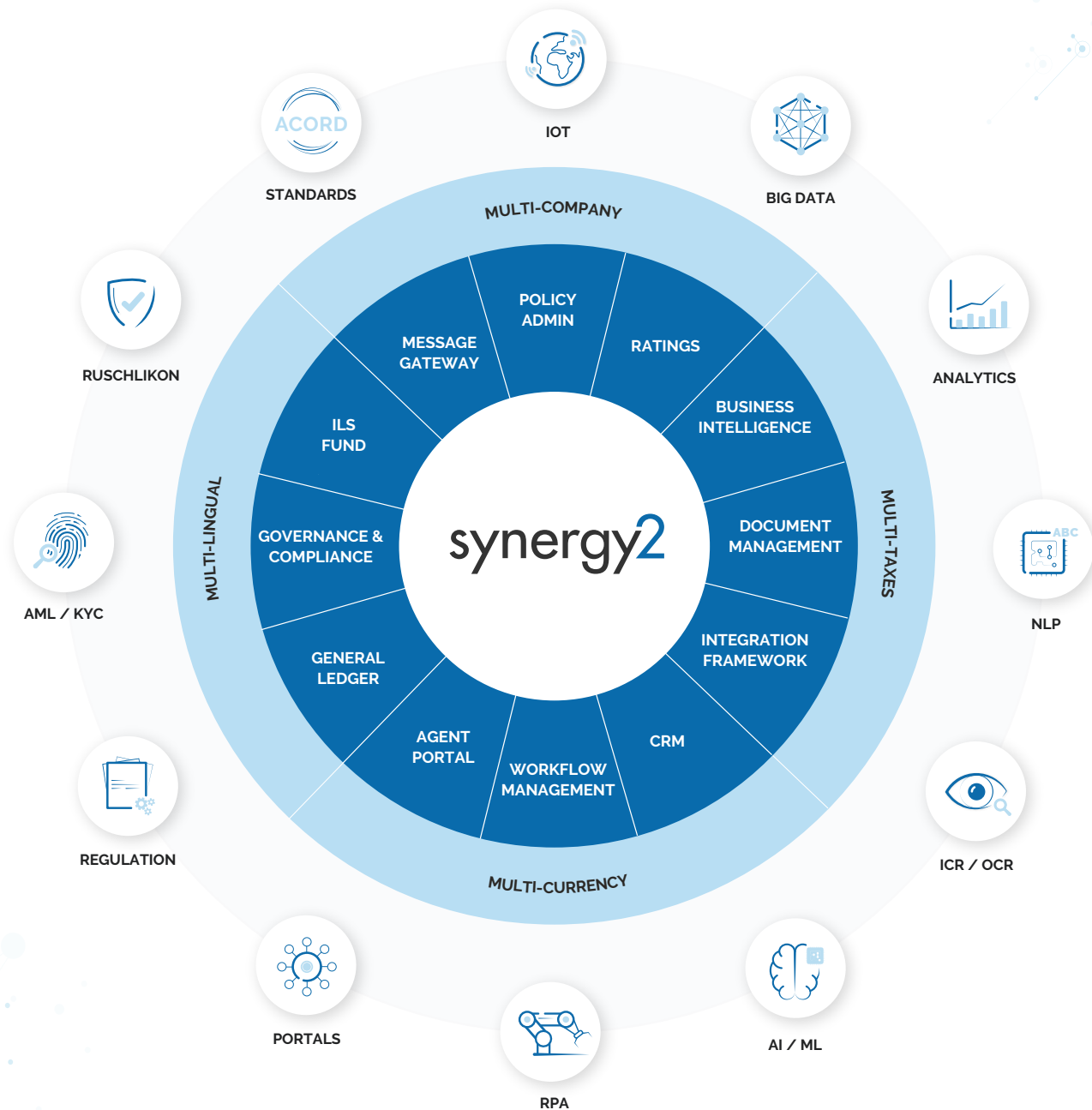
**AI** = Artificial Intelligence

**MI** = Machine Learning

**RPA** = Robotic Processing Automation

**AML** = Anti-Money Laundering

**KYC** = Know Your Customer





### Analytics

Synergy2 offers extensive and extendable, self-service dashboards providing management insight.

Dashboards offer real-time drill-down and drill-through capability based on a single-version-of-the-truth.



### Regulation

Synergy2 is well placed to support regulatory reports through the full end-to-end technical accounting module.

Synergy2 provides reliable and up-to-date information for reports such as Solvency II, IFRS17, and IFRS9.



### AI / ML

Synergy2 exposes data to AI and ML algorithms to forecast, determine patterns and analyse data.

Examples include interpreting unstructured data, intelligently displaying user preference information and provide analytic insight.



### AML / KYC

Synergy2 can support the ability to lookup business partners online across multiple criteria providing on-demand assurance of identity and credit worthiness.

Includes real-time Credit Control, Fraud and Sanctions Checking.



### Standards

Eurobase is an accredited ACORD Licenced Integrator Partner supporting all major gateways.

Synergy2 can fully integrate with the ACORD standards.



### Portals

Powerful and flexible portals are integrated through Synergy2's comprehensive web services and API's.

Portals can be used for submission, broker, and claims management or integrated to other existing enterprise portals.



### RPA

Synergy2 can integrate with RPA providers to automate processes through a combination of logical and machine learning rules.

Synergy2 escalates automatically to specialist administrators when data is inconclusive.



### Big Data

Synergy2, with its open architecture, web services and API's ensures we can accelerate big data strategies

Synergy2 maintains a central data store that provides a single-version-of-the-truth from external data custodians and other data enterprises.



### Ruschlikon

Synergy supports digital messages for accounting, claims and is committed to the ePlacing initiative when released.

Eurobase is an active Ruschlikon vendor remaining compliant with all the latest standards.



### NLP

Synergy2 can interpret unstructured text into actionable insight and automated data-entry.

Synergy2's NLP interface intelligently extracts data from emails, attachments and complex document formats.



### ICR / OCR

Synergy2 can support the take on of data extracted through these recognition tools to interpret data for activities such as enrichment, data quality and migration.

Data extracted through these recognition tools is transformed into useful data through NLP.



### IOT

Synergy2 has the capabilities to integrate with external data sources to provide real-time data from third-parties.

IOT data can be used to automatically update underwriting and claims data and triggers notifications and workflows.

# A Reliable Strategic Partner To Help Drive Your Business Forward

## Selecting a solution is more than the technology

Alongside our market-leading solutions, we focus on generating mutually beneficial relationships, underpinned by unrivalled market expertise and a business culture aimed to support and build long-lasting strategic partnerships.



### Long-Lasting Partnerships

Our reliability and well-known personal approach have helped secure long-term trust in our solutions and expertise among our customers.



### 100% Implementation Success

Eurobase is proud of our 100% project implementation success rate, which is reflected in the breadth of our customer references.



### Dedicated Support

With an established worldwide network of customers and dedicated partners, we are well-positioned to support your business wherever your operations are.



### Reinsurance Expertise

Eurobase has specialised in supporting reinsurers for over 30 years. Our team is made up of specialists with many years of industry experience, who will be delighted to have conversations tailored to your needs.





## About eurobase

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Eurobase is a leading international software and services provider of insurance solutions. Established in 1988 and with customers in over 25 countries, we have gained extensive knowledge of the (re)insurance markets. Our aim is to be recognised as thought leaders in the sectors we operate, and to deliver innovative solutions that provide real business value to our customers. We pride ourselves on our personal approach, ensuring we deliver the support and flexibility our customers need and the service they expect. Our customers have long and lasting partnerships with Eurobase and all will verify our approach to doing business and commitment to product investment - delivering ongoing value above and beyond our initial engagements.

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